

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

**SPO Price List No. 06-07**  
Replaces SPO PL No. 00-18

**FUJITSU SONET AND RELATED EQUIPMENT**  
IFB-05-039-SW  
**December 1, 2005 through November 30, 2007**

**STATE'S COMMITMENT.** Agencies of the following purchasing jurisdictions are required to purchase from this price list:

- Executive Branch
- Department of Education
- University of Hawaii
- Office of Hawaiian Affairs
- Judiciary

A purchasing jurisdiction may elect not to extend its commitment to this contract beyond the initial contract term. Further, a purchasing jurisdiction not participating in the contract may, at the earliest, commit to the contract at the inception of a contract extension period, if any.

**EXCEPTION TO THE PRICE LIST.** When the use of the price list is not suited to an agency's purpose, the appropriate purchasing jurisdiction may grant an exception to purchase outside of the price list. For this purpose, Executive Branch agencies shall use SPO Form-5, "SPO Price List Exemption", available on the SPO Website, [www.spo.hawaii.gov](http://www.spo.hawaii.gov); click on "Forms for State Agencies" in the Procurement of Goods, Services, and Construction - Chapter 103D, HRS, menu.

**POINT OF CONTACT.** Questions regarding the Fujitsu Sonet and Supporting Equipment Statewide listed, ordering, pricing, and status should be directed to the vendor(s).

Procurement questions or complaints may be directed as follows:

Jurisdiction	Name	Telephone	FAX	E-mail
Executive	Alvin Washiashi	586-0571	586-0570	<a href="mailto:alvin.washiashi@hawaii.gov">alvin.washiashi@hawaii.gov</a>
Judiciary	Newton Sakamoto	538-5805	538-5802	<a href="mailto:newton.t.sakamoto@courts.state.hi.us">newton.t.sakamoto@courts.state.hi.us</a>
OHA	Ernest Kimoto	594-1954	594-1865	<a href="mailto:ErnieK@OHA.org">ErnieK@OHA.org</a>
DOE	Procurement Staff	675-0130	675-0133	<a href="mailto:connie_chun@notes.k12.hi.us">connie_chun@notes.k12.hi.us</a>
U.H.	Gwen Won	956-8687	956-2093	<a href="mailto:gwon@hawaii.edu">gwon@hawaii.edu</a>

**VENDOR:**

**CONTACT/PHONE/FAX**

Hawaiian Telcom, Inc.  
Ms. Phyllis Morihara  
Telephone: (808) 546-8736  
Facsimile: (808) 546-8288

**SUPPORT STAFF**

Fujitsu Transaction Solutions Inc.  
Mr. Charles Hill  
Telephone: (808) 484-2822  
Cellular: (808) 478-3543  
Facsimile: (808) 546-8288

**TECHNICAL ASSISTANCE**

Hawaiian Telcom, Inc.  
Ms. Phyllis Morihara  
  
Telephone: (808) 546-8736  
Facsimile: (808) 546-8288

Fujitsu Transaction Solutions Inc  
Mr. Charles Hill  
24 Hour  
Phone Support: (808) 484-2822  
Cellular: (808) 478-3543  
Facsimile: (808) 546-8288  
Toll Free No: 1-800-483-8860

**PURCHASE ORDERS TO SENT TO:**

Hawaiian Telcom, Inc.  
P.O. Box 2200  
Honolulu, Hawaii 96841  
Ms. Phyllis Morihara  
Phone: (808) 546-8736  
Facsimile: (808) 546-82

**PAYMENT REMITTANCE ADDRESS**

Hawaiian Telcom, Inc.  
P. O. Box 650457  
Dallas, Tx 75265-0457

**VENDOR CODES** for annotation on purchase orders are obtainable from the "Alphabetical Vendor Edit Table Report" available at your department's fiscal office. **Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.** Therefore, when processing an invoice for payment, be sure that the correct vendor code is used.

**UNIT PRICES** shall include the cost of labor and material to maintain the State of Hawaii's Fujitsu Lightwave Multiplexers and supporting equipment and any new equipment purchases. Bid price shall be based on providing maintenance services to designated agencies statewide. Prices shall include all applicable maintenance cost, including parts, travel, lodging and other incidentals **unless stated otherwise**, and applicable taxes **except the GET**, currently at 4%.

The amount of the GET may be added to the invoice as a separate line item and shall not exceed the current rate.

**TYPES OF AVAILABLE MAINTENANCE SERVICES:** The Contractor offers two classes of maintenance support, of which the agency has the option of selecting.

- a. 24 HOUR will be for twenty-four hours daily, seven days a week (24 by 7) of maintenance support including holidays; or

- b. PRIME will be for 7:45 am to 4:30 pm, Monday through Friday, excluding State holidays of maintenance support.

In all classes of maintenance, 24 HOUR or PRIME, the contractor will provide for 24 by 7 telephone support and dial-in diagnostics assistance at (808) 484-2822, cellular phone (808) 478-3543, Toll Free Number 1-800-483-8860.

#### **DESCRIPTION OF SERVICES:**

- a. Contractor's maintenance staff, including any third party support, will respond on an on-call basis, 24 hours a day, 7 days a week including State holidays for 24 HOUR maintenance support. PRIME maintenance support requirements will be for support between 7:45 am to 4:30 pm, Monday through Friday, excluding State holidays. The following requirements apply to 24 HOUR maintenance support. The maintenance staff will call back within thirty (30) minutes after the initial trouble call. If the agency requires on-site assistance, the Contractor's maintenance staff shall respond within the following time frames:
- Two (2) hours on-site response from call back for Oahu.
  - Four (4) hours on-site response from call back for neighbor islands, unless other arrangements have been made during the call back conversation, with the State's approval.
  - Next Business Day for replacement parts.
- b. The following requirements apply to PRIME maintenance support. The maintenance staff call back within two (2) hours after the initial trouble call. If the agency requires on-site assistance, the Contractor's maintenance staff shall respond within the following time frames:
- Next Business Day on-site response from call back for Oahu, unless other arrangements have been made during the call back conversation with the State's approval.
  - Two (2) Business Days on-site response from call back for neighbor islands, unless other arrangements have been made during the call back conversation, with the State's approval.
  - Maximum ten (10) business days for replacement parts.
- c. In addition to above services, the Contractor shall offer repair labor services for equipment listed in Section 3.8 that may be obsolete and some spare parts needed to maintain continued operation may not be available by the manufacturer.

When parts are needed to repair equipment listed in Section 3.8 are not available from the manufacturer, the Contractor shall contact the Information and Communication Services Division (ICSD), Department of Accounting and General Services, provide equipment make, model number and part number information and be allowed to inspect their equipment inventory and determine if the needed parts can be obtained from their inventory.

If parts needed to repair the specified equipment listed in Section 3.8 are available, the Contractor will perform the above tasks based on the appropriate hourly rates. The rates will include all labor, equipment, traveling time and overtime expenses, if applicable, that is needed to perform the above as well as install and repair the specified equipment. The hourly rates will also apply to any equipment upgrades or installations needed to maintain equipment operation.

If parts needed are not available from the Information and Communication Services Division (ICSD), Department of Accounting and General Services, the Contractor will notify the agency immediately within 24 hours and provide the following information:

1. Operating condition of the equipment
2. If requested by the agency, a price quotation listing price and availability on equipment or parts needed to upgrade, repair and maintain equipment operation.
3. If requested by the agency, an estimated number of man-hours required to make the equipment operational based on the hourly rate submitted in this bid.

The contractor shall submit a written report within 5 working days after notifying the agency.

Agencies shall have the option to accept or reject all proposals submitted by the Contractor.

For all maintenance service selected, the maintenance technician shall escalate the trouble call to the next higher level of maintenance support if the equipment cannot be repaired within four (4) hours of arrival at the site of the failing equipment.

The Contractor shall complete all repairs within twenty-four (24) hours of the initial trouble call. If the Contractor cannot comply, he must submit a written request for extension including a written explanation for the delay to the agency. The agency must approve this request for extension.

**PURCHASING/CREDIT CARD** (pCard) shall be used for all purchases less than \$2500. This is mandatory for agencies of the Executive branch only, excluding the University of Hawaii, The Department of Education, and the Office of Hawaiian Affairs.

**ORDERS** shall be issued on an as needed basis during the price list period. It is the responsibility of each agency to insure timely issuance of purchase orders. Vendor is not obliged to accept any order received after the price list expiration date; however, shall fill timely orders for which delivery may extend beyond the expiration date. Do not issue purchase orders specifying delivery after the price list expiration date.

**“SPO PL No. 06-07”** must be typed on purchase orders issued against this price list.

**PRICE LIST AVAILABLE ON THE INTERNET.** The price list is available at the SPO website: [www.spo.hawaii.gov](http://www.spo.hawaii.gov). "Click" on Price List and Vendor List in either the Procurement of Goods, Services and Construction - Chapter 103D, HRS or the Awards menu.

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RUTH E. YAMAGUCHI  
Procurement Officer

<u>No.</u>	<u>Unit Type</u>	<u>24 Hour Monthly Maintenance Service Price Per Unit Type</u>	<u>Prime Monthly Maintenance Service Price Unit Type</u>
<b><u>Section 3.1 – FLM 150</u></b>			
3.1.1	HA01B-0037-A042	\$31.92	\$29.64
3.1.2	FC9612PW11-I07	\$ 9.12	\$ 6.84
3.1.3	FC9612SAM1-03	\$11.40	\$ 9.12
3.1.4	FC9612SAM2-03	\$11.40	\$ 9.12
3.1.5	FC9612MP21-08	\$13.68	\$11.40
3.1.6	FC9612MP31-03	\$13.68	\$11.40
3.1.7	FC9612MP41-01	\$13.68	\$11.40
3.2.8	FC9612AWB1-02	\$ 9.12	\$ 6.84
3.1.9	FC9612AWE1-01	\$13.68	\$11.40
3.1.10	FC9612SVL2-12	\$20.52	\$18.24
3.1.11	FC9612SVL4-03	\$20.52	\$18.24
3.1.12	FC9612SVL5-01	\$20.52	\$18.24
3.1.13	FC9616TCA1-02	\$ 9.12	\$ 6.84
3.1.14	FC9612LD11-07	\$ 9.12	\$ 6.84
3.1.15	FC9612LSD1-04	\$ 9.12	\$ 6.84
3.1.16	FC9612MD31-01	\$13.68	\$11.40
3.1.17	FC9612MDA1-02	\$13.68	\$11.40
3.1.19	FC9616M3M1-02	\$15.96	\$13.68
3.1.20	FC9612MDM1-02	\$ 9.12	\$ 6.84
3.1.22	FC9612EC11-08	\$20.52	\$18.24
3.1.23	FC9612H6L1-03	\$41.04	\$38.76
3.1.24	FC9612H3L1-02	\$15.96	\$13.68
3.1.25	FC9612H3M1-04	\$15.96	\$13.68
3.1.26	FC9612TSB1-03	\$13.68	\$11.40
3.1.27	FC9612TSE1-02	\$15.96	\$13.68
<b><u>Section 3.2 FLM 600</u></b>			
3.2.1	HA15B-0001-B070	\$20.52	\$18.24
3.2.2	FC9616PW61-04	\$ 9.12	\$ 6.84
3.2.3	FC9616SAM2-02	\$13.68	\$11.40
3.2.4	FC9616SAM2-03	\$13.68	\$11.40
3.2.5	FC9616MPA1-11	\$31.92	\$29.64
3.2.6	FC9616AWE1-01	\$13.68	\$11.40
3.2.7	FC9616SVL2-12	\$15.96	\$13.68
3.2.8	FC9616TCA1-02	\$ 9.12	\$ 6.84
3.2.9	FC9616MDA1-01	\$13.68	\$11.40
3.2.10	FC9616MRF1-03	\$15.96	\$13.68
3.2.11	FC9616M3M1-02	\$15.96	\$13.68
3.2.12	FC9616LR31-03	\$18.24	\$15.96
3.2.13	FC9616MS62-01	\$11.40	\$ 9.12
3.2.14	FC9616MS62-02	\$11.40	\$ 9.12
3.2.15	FC9616EC61-08	\$13.68	\$11.40
3.2.16	FC9616EC61-09	\$13.68	\$11.40
3.2.17	FC9616H6L1-04	\$27.36	\$25.08

<u>No.</u>	<u>Unit Type</u>	<u>24 Hour Monthly Maintenance Service Price Per Unit Type</u>	<u>Prime Monthly Maintenance Service Price Unit Type</u>
<b><u>Section 3.6 BACKUP POWER SYSTEM</u></b>			
3.6.3	FC9604MNC2	\$11.40	\$ 9.12
3.6.4	FC9604SWA2	\$11.40	\$ 9.12
3.6.5	FC9604REC2	\$13.68	\$11.40
<b><u>Section 3.6.7 C &amp; D Technologies</u></b>			
	Lead Batteries		
	LS-12-25		
	VLRA or equivalent	\$ 9.12	\$ 9.12

<u>No.</u>	<u>Unit Type</u>	<u>24 Hour Maintenance Service Hourly Rate</u>	<u>Prime Maintenance Service Hourly Rate</u>
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### **3.8-EQUIPMENT THAT MATERIAL PARTS TO BE PROVIDED BY ICSD**

#### **Section 3.1 FLM 150**

3.1.18	FC9612M3L1-01	\$150.00	\$115.00
3.1.21	FC9612LF61-02	\$150.00	\$115.00

#### **Section 3.3 FLM6**

3.3.1	HA15B-0001-B105	\$150.00	\$115.00
3.3.2	HA15B-0001-B103	\$150.00	\$115.00
3.3.3	HA15B-0001-B104	\$150.00	\$115.00
3.3.4	CT-LCV12.5V6.5BP	\$150.00	\$115.00
3.3.5	HA15B-0001-D0113	\$150.00	\$115.00
3.3.6	FC9680MPA1-I10	\$150.00	\$115.00
3.3.7	FC9612LD11-0004	\$150.00	\$115.00
3.3.8	FC9680VT11-0007	\$150.00	\$115.00

#### **Section 3.4 NETWORK MANAGEMENT SYSTEM**

3.4.1	FLEXR for Windows	\$150.00	\$115.00
3.4.2	FLEXR Plus	\$150.00	\$115.00
3.4.3	Sun Ultra	\$150.00	\$115.00

#### **Section 3.6 BACKUP POWER SYSTEM**

3.6.2	HA15B-0001-B043	\$150.00	\$115.00
3.6.6	FC9604PCW2	\$150.00	\$115.00

#### **Section 3.7 TESS (50/150 LTE)**

3.7.1	50/150 LTE	\$150.00	\$115.00
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